

collisionlink®

Dealer Technical Specification Sheet



Easy-To-Use

Point-and-click Windows-based software requires no special knowledge to operate

Software provides simple on-screen instructions

Instructions guide you through set-up, managing users, managing orders



Capabilities

Receive and process electronic parts orders

VIN-verification of parts on orders for select OEMs

Two-way electronic communication with shops via notes and photos

Customizable pricing formulas and gross profit goals

Order management via email/text real-time notifications



User Management

Administrator Account: customize pricing, manage discounts, view complete customer list, view reports, manage internal user accounts

Power User Account: view, edit and manage all orders

Unlimited User Accounts: view and manage orders, assign a specific sales person to customers



Automaker Parts Program Integration

1. OEMs provide a list of eligible part numbers in the program

2. CollisionLink applies OEM business rules to program

3. Dealers are notified of program parts eligibility

4. Dealers are reimbursed for eligible parts sales by the OEM



Customizable Preferences

Discounts: can specify discounts by individual customer

Gross profit goal: set a certain profit goal for parts sales

Assign specific salesperson to a customer



Reporting in CollisionLink Plus

Data accessible 24/7

Data exporting capabilities

Data is available for the 13 months



VIN Scrubbing (Select OEMs)

1. Software verifies Vehicle Identification Number (VIN)
2. VIN is matched against specified OE part numbers
3. Part validation status is displayed to users



Security

Password-protected user accounts

Adheres to ISO/IEC 27001 standards for implementing commonly accepted information security controls

Web applications hosted in a SSAE16-certified data center

Regularly-performed web application pen testing using industry-leading scanning tools

Continuous monitoring of the system infrastructure using advanced security tools and protocols to protect private customer information

Virtualized environment with multiple levels of fail-over security to protect the availability and integrity of customer data



Compatibility

Computer Requirements: Internet-accessible Windows PC

Recommended Operating System: Windows 7 and greater

System Browser

Minimum: Internet Explorer 6

Recommended: Internet Explorer 8 and greater

Internet Connection: High-speed connection (ISDN, DSL, cable modem) recommended. Dial-up connections (56k and above) are acceptable

Display Resolution

Minimum: 800x600

Recommended: 1024x768